



PUBLIC UTILITY DISTRICT NO. 1 OF PEND OREILLE COUNTY, P.O. BOX 190, NEWPORT, WA 99156

DAMAGE CLAIM FORM

INSTRUCTIONS: Please complete this form in its entirety. Incomplete forms will be returned and will delay the claim process. The District pays damage claims when the District determines that the alleged damage was caused by District error or negligence. The District does not pay claims for damage determined to be caused by "Acts of God", faulty customer service equipment, failure of equipment due to age, or improperly protected equipment. Sags or surges are usually generated from customer's equipment such as furnaces, welders, coffee pots, etc. It is the customer's responsibility to provide protection for equipment they deem necessary.

In order for a claim to be processed, a bill of repair or damage estimate from a recognized repair facility for the item(s) damaged must be attached to this claim form. When the claim is received at the District, it will be processed by the Engineering, Water or CNS Department (based on type of damage claim) with a recommendation forwarded to the General Manager. This process usually takes two weeks before the customer is notified of the results.

CUSTOMER INFORMATION:

Claimant's Name _____
Account Number _____ Customer Number _____

Mailing Address (Required for Application Processing)

Street or Route _____
City _____ State _____ Zip _____
Home Phone _____ Work Phone _____

Service Address (Required for Damage Investigation)

Street or Route _____
City _____ State _____ Zip _____

X _____ Date _____
(Claimant's Signature)

CLAIM INFORMATION (forms will be returned for incomplete information):

Date of Alleged Damage: _____ Time of Alleged Damage: _____
Amount Claimed: \$ _____ Item Fair Market Value: \$ _____
Brief Description of Event and Damage: _____

Damage Allegedly Caused By: _____

Type of Damage Claim: ELECTRIC WATER FIBER BROADBAND
Attached is (Please check one) REPAIR BILL COPY ESTIMATE COPY

For District use: DISTRICT CLAIM # DC _____
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