



CONNECT

APRIL 2025

April is National Safe Digging Month 811 Works for Everyone

SPRING IS HERE!

Please stay safe and stay out of rivers during high water.

HELLO SPRING! April typically marks the beginning of spring runoff, with the peak usually occurring the last week of May to mid-June. Current snowpack levels for the Pend Oreille River drainage appear to be slightly below average.

This year's winter snowfalls will likely cause runoff to be at near normal conditions, however, other influences for snowmelt runoff include fall soil moisture, storage conditions, and weather during the spring which can certainly impact predictions. You can view Pend Oreille River flow and elevation levels here:

[River Flow & Elevation](#)



Are you calling 811 ?



811 Know what's below.
Call 811 before you dig.

If you are putting in a new fence, installing a mailbox post, or putting in a sprinkler system, 811 is for you. State law requires anyone digging a hole that is one foot deep or more to call 811 at least two business days before starting. Below outlines the process:

1. **Notify** your local one call center by calling 811 or making an online request 2-3 days before work begins.
2. **Wait** the required amount of time for affected utility operators to respond to your request.
3. **Confirm** that all affected utility operators have responded and marked their underground utilities.
4. **Dig** carefully around the marks.

To learn more or submit a locate request to 811, please visit:

[Call 811.com](http://Call811.com)

PUD Customer, Don Hatcher, is the winner of our 8th Annual 811 Poster Contest. Thank you and awesome job Mr. Hatcher!

The 811 Logo is a registered trademark of the Common Ground Alliance.

Please Keep Your Electric & Water Meter Accessible

With the arrival of spring, be sure your electric meter is visible and accessible, clear of vegetation and debris, and free of other obstacles. Please also remember to keep your water meter lid and box accessible so our staff can quickly read and access your water meter when needed. A clear box makes it easy to ensure that the lid fits properly, is safe, and can be quickly turned off in an emergency.

Common items found blocking water meters include cars, trailers, garbage cans, landscape bark or gravel. It is important to trim bushes, trees, and grass that block the way or cover the meter. Lastly, if your meter is located behind a gate that is normally kept locked, please contact us to arrange access.



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New PUD Rates Take Effect April 1

Pend Oreille PUD is adjusting electric rates to keep up with rising costs while continuing to provide safe and reliable service. Most residential customers will see their per-kilowatt-hour charge increase from \$0.0623 to \$0.0660, adding about \$5 per month for an average home using 1,500 kWh. Small business and irrigation customers will see similar changes, while rates for larger commercial and industrial users have also been adjusted.

We understand that no one likes to see their bills go up, but this increase is necessary to account for inflation and maintain essential infrastructure. Since the last rate adjustment in 2022, costs have risen more than 12% due to inflation alone. This change helps prevent the need for larger increases in the future. Even with the adjustment, PUD rates remain below state and national averages.

If you have questions or need assistance, our customer service team is here to help. Please call us at 509-447-3137 for more information.

Utility Rate Comparison

Average Residential Monthly Electric Bill*

Pend Oreille PUD	\$168
Inland Power & Light	\$169
Northern Lights	\$210
Avista - WA	\$268

**Estimate for comparison use only based on 2,000 kilowatt hours per month. Totals can vary based on days in the month and kwh usage.*

Public Power Means Lower Rates
The PUD continues to fulfill its mission of delivering Quality Service at Low Cost

Help Jumpstart your Spring Cleaning with SmartHub!

Start your spring cleaning by signing up for autopay and paperless billing through your SmartHub Account today. Don't yet have an account? No problem, create one today by clicking [here: SmartHub](#) or by scanning one of the QR codes below to access the app using your mobile device.

SmartHub is a FREE tool accessible via the web or mobile device. With SmartHub, the power of data and time is in your hands. Once you have an account, you can easily view and change your account information, make payments in a secure environment, view and analyze your electric usage, and manage your account preferences (such as paperless billing/autopay). For additional details, please contact our customer service team or visit [this link](#) to learn more about what SmartHub and other PUD Programs can do for you:

[PUD Program Enrollment.](#)

SmartHub
App in iTunes



SmartHub
App in
Google Play



CONNECT WITH US!

Main Line: 509.447.3137
North County: 509.446.3137
South County: 509.242.3137
TDD: 800.833.6388

Commissioners:

Curt Knapp: cknapp@popud.org 509.671.1111
Dave Rick: drick@popud.org 509.671.7952
Troy Moody: tmoody@popud.org 509.991.1327

Website: www.popud.org



UPCOMING BOARD MEETINGS

Tue, April 1st – Newport
Tue, April 15th – Newport
Tue, April 29th – Lone