



Pend Oreille County Public Utility District

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FOR IMMEDIATE RELEASE
October 8, 2025

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Pend Oreille PUD Launches Customer Survey to Guide Clean Energy Planning

PEND OREILLE COUNTY, Wash. - Public Utility District No. 1 of Pend Oreille County (PUD) is asking for customer feedback in a short new survey that will guide how the utility complies with state clean energy laws.

The survey is part of the Clean Energy Implementation Plan (CEIP), which Washington State requires utilities to complete every four years under the Clean Energy Transformation Act (CETA). The law mandates a transition to carbon-free electricity by 2045.

“While these requirements come from the state, we want to make sure that our customers’ voices are heard in how their PUD moves forward,” said Joe Hathaway, Public Information Officer for the PUD. “Affordability, reliability, and the safe delivery of electricity are top priorities for us, and this survey gives customers a direct role in shaping how we comply with these mandates locally.”

The survey asks customers about:

- Which energy sources they prefer.
- What community values should guide planning (affordability, reliability, economic stability, environmental factors).
- What challenges are faced by vulnerable populations in Pend Oreille County.

The survey is short (under five minutes), anonymous, and available on the PUD’s website. A Spanish version of the survey is also available. The survey will be conducted through November 1.

“This is about making sure the citizens of this great county have a say in how we meet these state mandates,” Hathaway added. “The more feedback we receive, the better we can represent our community’s priorities.”

About Pend Oreille County Public Utility District

Pend Oreille PUD was established in 1936 and began operations in 1948. The PUD is governed by three locally elected Commissioners. A General Manager and staff operate the utility within policies set by the Board of Commissioners. The PUD has four operating systems: The electric system distributes electricity to the county, the production system produces power from the Box Canyon Hydroelectric Project, the water system consists of nine individual water distribution subdivisions, and the community network system provides wholesale broadband communication services. For more information visit: <http://popud.org>.